

**Table 76. Cross-strait postal delivery and number of telephone incoming and outgoing volume**

Pieces, Calls, Minutes

Year	Correspondence			Telephone			
	Total	From Taiwan to Mainland	From Mainland to Taiwan	Incoming		Outgoing	
				Calls	Minutes	Calls	Minutes
1989	10 681 100	4 553 936	6 127 164	767 606	2 938 639	730 351	3 074 102
1991	15 197 609	6 109 466	9 088 143	8 025 958	26 257 083	8 719 209	26 989 763
1996	18 042 925	6 532 580	11 510 345	42 956 178	115 162 620	53 541 006	168 739 603
2001	12 630 660	5 004 283	7 626 377	114 970 716	321 953 043	154 668 202	509 835 107
2006	12 486 723	5 985 106	6 501 617	358 902 498	875 980 140	350 297 538	1 505 975 668
2011	8 575 531	3 597 429	4 978 102	171 584 037	470 973 044	393 344 578	1 364 127 550
2012	8 479 704	4 030 086	4 449 618	167 278 555	321 077 486	366 139 852	1 186 399 744
2013	8 582 875	4 181 431	4 401 444	150 690 749	353 651 437	275 674 467	873 445 344
2014	8 692 880	4 643 922	4 048 958	161 446 245	310 080 038	286 519 406	794 238 649
2015	7 719 788	4 248 171	3 471 617	125 738 404	247 510 228	212 922 279	616 522 122
2016	6 851 716	3 699 181	3 152 535	71 952 515	181 607 130	169 657 521	427 881 509
2017	6 203 437	3 245 651	2 957 786	63 494 475	153 076 379	77 095 260	256 130 803
2018	5 019 817	2 976 347	2 043 470	48 738 692	120 017 680	51 490 736	173 182 518
2019	4 465 869	2 912 190	1 553 679	37 599 903	98 089 132	35 337 764	116 327 956
2020	3 249 498	2 187 251	1 062 247	16 393 916	37 667 957	32 321 280	80 932 517

**Note:** The Ordinary Correspondence Posted to Mainland is operated from Apr. 18, 1988, and the Ordinary Correspondence Delivered from Mainland is operated from Mar. 19, 1988. Besides, the Registered Correspondence between Taiwan and Mainland are posted and delivered from June 1, 1993.

**Source:** 1. Ministry of Transportation and Communications  
2. National Communications Commission